# GUARANTEE CARD

## CONTACT DETAILS


- KW automotive GmbH
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- eMail: service@KWautomotive.de


***Dear customer,***

***Congratulations for buying a KW product. It could be possible that we have made a mistake in delivery or that parts are damaged. This Guarantee Card will help you with your claim.***

***Your KW automotive GmbH***

According to our general terms and conditions we grant a guarantee of 2 years from the date of purchase. We guarantee for a free defect cured which could be ascribed to material or manufacturing defects. Damages due to faulty use, wrong product allocation, non-observance of installation instructions, unprofessional installation or resort to violence are not included in this guarantee. For claiming of this guarantee you will have to send us the ***COMPLETED GUARANTEE CARD AND RECEIPT.***

TÜV details for the lowering rates results from measurements between the original car height and the height of the top of the car measured after car conversion. For getting comparable measurands you will have to consider car specific tolerances like wheel/tire combinations, shock type and condition, tank fill and car height. Because of these external factors all lowering rates have to be considered as benchmark and we cannot take guarantee for the rate of lowering.

## HOW TO DO IT

- ***Before dismantling of suspension parts:***
  Please fill out the guarantee card completely and send it to us (via fax, eMail or mail)
- ***Approach through KW automotive GmbH. Possibly:***
  - Pack the rejected parts appropriate with this guarantee card and your receipt
  - Shipping ***only after receiving a return no.!***
    (packing and shipping charges are for senders account)

***Purchaser***

Name _____

Street _____

Zip Code / City / Country _____

Phone / eMail _____

***Return no.*** _____

***Seller*** (Firm stamp/Signature/Date of sale)

***Workshop*** (Firm stamp/Signature/Date of installation)
- Confirmation of professional installation -

- Attach a copy of the receipt and installation voucher -

## *Produkt / Product*

Sollte das nebenstehende Feld unbedruckt sein, bitten wir Sie, ***alle*** Kennzeichnungen auf dem Verpackungskarton wie z.B. Artikel-Nr., Auftrags-Nr. etc. hier selbstständig einzutragen.

If the accompanying field should be blank, please register here ***all*** markings on the package such as article no., order no. etc. independently.

Artikel-Nr./ Article no. _____ = Bestell-Nr. (8-stellig), z.B. auf Verpackungskarton: 10280021 = Order no. (8-digits), e.g. on the package: 10280021

VA Federbein (li)/ Front strut (le) _____ = 8-stellig = 8-digits

VA Federbein (re)/ Front strut (ri) _____ = 8-stellig = 8-digits

HA Federbein (li)/ Rear strut (le) _____ = 8-stellig = 8-digits

HA Federbein (re)/ Rear strut (ri) _____ = 8-stellig = 8-digits

VA Feder (li)/ Front spring (le) _____

VA Feder (re)/ Front spring (ri) _____

HA Feder (li)/ Rear spring (le) _____

HA Feder (re)/ Rear spring (ri) _____

## *Käufer / Purchaser*

Name/ Name _____

Vorname/ Prename _____

Straße/ Street _____

PLZ/Wohnort/ Zip Code/City _____

Telefon oder E-Mail/ Phone or E-Mail _____

***Rücksende-Nr./ Return no.*** _____

## *Fahrzeugangaben / Vehicle data*

Fahrzeughersteller/ Vehicle manufacturer _____

Fahrzeugtyp/ Type _____

Motor (Hubraum)/ Engine (Cubic cap.) _____ ☐ Benziner/Petrol ☒ Diesel/Diesel

Leistung/ Power _____

Baujahr/ Year of manufacture _____

KM-Stand/ Mileage _____

Zulässige VA-Last/ Max. front axle load _____

Zulässige HA-Last/ Max. rear axle load _____

Fahrgestell-Nummer/ Vehicle identification number _____ ☐ Allrad/ Four wheel drive

Bauart/ Design ☐ Schrägheck/ Hatchback ☐ Stufenheck/ Sedan ☐ Coupé/ Coupé ☐ Cabrio/ Convertible ☒ Kombi/ Station wagon

Sonderausstattung
(z.B. Klimaanlage, Sportpaket, Rad-/Reifenkombination, Distanzscheiben, Car-Hifi ...)

Extra equipment
(e.g. air conditioning system, sports package, special wheels/tires, wheel spacer, car-hifi ...)

_____

_____

## *Beschreibung der Beanstandung / Description of problem*

_____

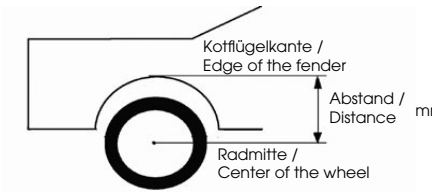
_____

_____

## *Bitte nachstehende Maße ermitteln / Please check following measurements*

Abstand zwischen Radmitte und Kotflügelkante
(Fahrzeug muss auf einer ebenen Fläche stehen!)

Distance between the center of the wheel and the fender
(Vehicle must stand on an even surface!)

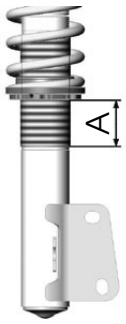


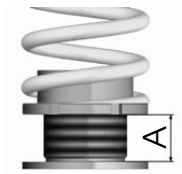

VA rechts/ Front right _____ mm HA rechts/ Rear right _____ mm

VA links/ Front left _____ mm HA links/ Rear left _____ mm

Kotflügelkanten gezogen? Pulled fender borders? ☐ VA/Front ☐ HA/Rear

Restgewinde (bei Gewindefahrwerken)/ Distance of thread (for coilovers)




VA rechts/ Front right _____ mm HA rechts/ Rear right _____ mm

VA links/ Front left _____ mm HA links/ Rear left _____ mm